ARCH hospice

Career Opportunity – Family Support Facilitator

ARCH Hospice is seeking a temporary full time Family Support Facilitator, from the date of hire until August 1, 2024

Position Description:

Posted:	Internally: December 23, 2024
	Externally: December 30, 2024 if required
Position Title:	Family Support Facilitator
Posting Code:	2024-12-23
Shifts:	8 hour shifts-Flexible
Status:	Temporary Full Time – 7 Months
Start Date:	Start ASAP
Rate of Pay:	As per Collective Agreement
Reports to:	Supportive Care Manager
Application Deadline:	December 29, 2024, 5:00 PM
Application submissions:	Electronically to premoj@archhospice.ca

General Accountability

As a member of an inter-professional team, the family support facilitator provides support to residents, families and friends as part of a collaborative, interprofessional team. This position helps facilitate grief and bereavement groups, as well as education on grief and bereavement, individually and as a part of the supportive care team. This position supports the care team to provide care of residents of ARCH Hospice according to established policies and procedures including: assessing and anticipating the total physical, emotional, spiritual and psychosocial needs of the residents; planning, documenting and implementation according to best practices.

At ARCH, the family support facilitators provide support in hospice palliative care and are a positive role models for staff, volunteers, guests, family members, health care professionals and the community.

Qualifications & Skills:

The successful candidate requires strong interpersonal skills, good communication and leadership skills and the ability to work well with all kinds of people:

1. A strong dedication to the vision, mission and values of ARCH.
2. Commitment to and knowledge of hospice philosophy of care.

3. Ability to interact with people in a pleasant, professional, responsible and reassuring manner.
4. Excellent communication and interpersonal skills.
5. Comfort discussing death and dying and ability to work with resident/family living with and dying from advanced illness.
6. Strong coping skills, self-awareness and commitment to self-care.
7. Strong organizational and prioritization skills.
8. Ability to work collaboratively and as part of a team.
9. Highly developed problem solving, critical thinking and conflict management skills.
10. Possess a caring, and compassionate personality, a drive to make a difference, and boundless optimism.
11. Strategically-minded individual who is open to growth and enthusiastically rises to challenges.
12. Strong interpersonal skills with the ability to support people with self-empowerment.
13. Has an understanding of marginalized populations, and the educational skills to support.
14. Comfortable with openly discussing death and own mortality.
15. Exceptional verbal and non-verbal communication skills.
16. Appropriate, healthy boundaries.
17. Inclusive mind-set, and ability to support self-determination in others.
18. Tactful, with a sound understanding of professional ethics in health care.
19. Knowledge and sensitivity of a broad spectrum of cultural beliefs in health issues
20. The successful candidate will be a University or College Graduate with a concentration in one of the following: Social Work, Counselling, or Child and Youth Care Worker.

As ARCH is a small hospice home where all staff are encouraged to support one-another, there may on occasion be other duties assigned to ensure the residents, families, volunteers and care team have the support needed to ensure operational and patient-centered needs are met. The family support facilitator holding this role is also expected to be mindful of ensuring patient, family and volunteer safety; as well as, actively participating in one's own health & safety needs.

Interested in Applying?

Please submit a resume to: premoj@archhospice.ca by December 29, 2024, at 5:00 p.m.

ARCH is an equal opportunity employer able to provide accommodations for diverse needs throughout the recruitment process.